

GLOBAL SAP NEW ACCOUNT INFORMATION SHEET



All information must be completed!

SAP Account ID: _____

COMPANY BILLING INFORMATION:

Company Name:			
DBA Name/Store # (if applicable):			
Bill to Address:			
City:	State/Province:	Zip/Postal Code:	Country:
Contact Person (for billing questions):			
Telephone:	Fax:	E-mail:	
<i>Please Note: All Generac authorized customers must have the ability to receive electronic invoices. Please provide your email address to ensure electronic invoices are sent to the appropriate contact.</i>			

SALES TAX STATUS:

This is an exempt account (exemption certificates required for each ship-to state your company expects to be tax free)

This is a taxable account

Sales tax will automatically be charged in any ship-to state where Generac has a requirement to collect tax unless a Reseller's Exemption Certificate is provided for that particular ship-to state in advance of sale.

*Generac has an obligation to collect tax in Canada if we are the importer of record.

SHIPPING INFORMATION: (All orders will be shipped to this address unless otherwise specified)

Check one: **Same as BILLING INFORMATION** **Use information provided below:**

Company Ship To Name:			
Address:			
City:	State/Province:	Zip/Postal Code:	Country:
Contact Name:		Telephone:	

FREIGHT FOWARDER CONTACT INFORMATION: (If applicable)

Freight Forwarder Name:			
Address:			
City:	State/Province:	Zip/Postal Code:	Country:
Contact Name:		Telephone:	E-mail:

KEY CONTACT INFORMATION: (To add additional contacts call your Generac Inside Sales Representative at (262) 544-4811)

All customers must have the ability to receive Generac communications via e-mail.

Name:		Title:	
Phone:		Fax:	
E-Mail:		Cell Phone/Alternate Phone #	

Submitted by: _____ Title: _____ Date: _____

For Internal Use Only

<input type="checkbox"/> Add to EW Dist. Locator	<input type="checkbox"/> Add to HW Dist. Locator	<input type="checkbox"/> Add to RES Locator	<input type="checkbox"/> Add to OPE Locator	<input type="checkbox"/> Add to Clean Energy Locator
Sales Office:		Sales Group:		Price Group:
Freight (circle one): Free Prepaid	Delivery Priority:	Buying Group (if applicable):	Cust. Group 2:	Cust. Group 3:
Trade Disc:				
Submitted by:				
Management Approval/Date:				

Dealer Number to be assigned

by Generac Power Systems

RESIDENTIAL AND COMMERCIAL SERVICE AGREEMENT

Business/Corporate Name _____

DBA Name (if applicable) _____

Billing Address _____
(Street Address)

(City and State)

(Zip Code)

Direct Phone (_____) _____ Fax (_____) _____

Toll Free (_____) _____ Company E Mail _____

Warranty Labor Rate \$ _____

WHEREAS _____ of _____
(Honeywell Service Dealer) (Street Address)

_____ (hereinafter called HWSD) desires to
(City) (State) (Zip)

become a member of the Honeywell Service Dealer Network.

Now, therefore, in mutual consideration of the covenants hereinafter set forth, Generac Power Systems, Inc. (hereinafter "Generac") and Honeywell Service Dealer (hereinafter "HWSD"), collectively referred to as the "Parties", agree to follow the terms and conditions of this agreement (hereinafter the "Agreement") as set forth on the reverse side hereof.

County

Business Tax / Social Security Number

**Please return signed copy to:
Your Honeywell Distributor**

GENservice login form must
accompany this Agreement for Generac
Power Systems to Authorize

Honeywell Distributor Name

Honeywell Distributor Authorization (Print)

Honeywell Distributor Authorization Signature

HWSD Firm Name (If corporation, specify exact corporate name)

By _____
HWSD's Signature Title Date

Print

Generac Approved By _____
Date

Dealer Number to be assigned

by Generac Power Systems

Honeywell

NOW, THEREFORE, in mutual consideration of the covenants hereinafter set forth, it is agreed as follows:

1. **NON-EXCLUSIVITY:** This Agreement is non-exclusive and Generac has absolute right to make direct sales in any geographic area, and to appoint additional HWSD's in any geographical area.
2. **SCOPE:** Neither HWSD nor its employees and agents are or will be the agents or representatives of Generac and Honeywell for any purpose whatsoever. Its employees or agents, are not granted by this agreement or otherwise any expresses or implied right or authority to assume any obligation or responsibility on behalf of or in the name of Generac and Honeywell.
3. **TERMS:**
 - A. HWSD hereby agrees to comply with all terms and provisions provided herein as well as the terms and provisions provided in the Generac service policy and requirements manuals.
 - B. Upon acceptance of this Agreement, the HWSD will be entitled to purchase products at prices and/or discounts at such terms as established by Generac.
4. **SERVICE:**
 - A. HWSD will maintain a repair department in accordance with standards established by Generac and will supply prompt and efficient maintenance, warranty, and repair service for Generac at this location in strict accordance with all procedures, bulletins, manuals and in accordance with Generac's standard limited warranty.
 - B. HWSD agrees to maintain an effective service department capable of servicing Generac's products; securing test equipment for the servicing of Generac's products; acquire and maintain a library of parts catalogs, service bulletins, service manuals and other service information made available by Generac for all Generac's product and repair.
 - C. HWSD agrees to make all claims for warranty adjustment within thirty (30) days after making the repair or replacement for the owner and shall be made using methods approved by Generac. All parts claimed to be covered under the warranty and concerning which an adjustment is sought shall be properly paid prior to claim submittal. All warranty repairs will be made without charge to the consumer.
 - D. HWSD agrees to follow Generac's policy and repair product without charge to any owner of Generac's products who may apply and be accepted for warranty repair. Warranty claims are filed online.
 - E. Generac will pay full posted shop labor rate not to exceed Generacs limits in accordance with the then current flat rate schedule. This rate is predicated upon compliance with subparagraphs A and D above, and any failure to comply with these requirements shall be proper cause to adjust such rate.
 - F. Generac will have the exclusive authority to determine the application of dealer payments and credits.
 - G. Should the HWSD elect to sub-contract service and/or installation; Generac shall not be responsible for said service and/or installation.
 - H. HWSD is solely responsible for all service and/or installation whether HWSD elects to sub-contract or not.
 - I. If listed on Honeywell Dealer Locator for service work, Dealer agrees to only service products trained for regardless of place of purchase. HWSD may service Generac product that they are trained for.
5. **PARTS:** HWSD shall purchase and maintain a stock of parts for Generac's products adequate for the purpose of rendering service to owners in accordance with the recommendations of Generac.
 - A. Require the use of original Generac replacement parts throughout the warranty period.
6. **ADVERTISING:**
 - A. HWSD shall not use the names "Honeywell," "Honeywell Generators," "Generac," "Generac Generators," "Generac Power Systems, Inc." nor any combination of any such names or trademarks as a whole or as a part of the title of its own business. HWSD shall use the words "Service Dealer" in any advertising including telephone or directory listings and may only do so while it is a service dealer of Generac. Generac remains the sole owner of all of its intellectual property.
 - B. HWSD agrees that immediately upon termination of this Agreement, HWSD will promptly remove from its premises all signs, markings, or other writing, and will promptly discontinue all advertising or other publicity that mislead others into believing that it is in any way connected with Generac or authorized to service Generac's products.
7. **TERMINATION:** This Agreement will commence as of the Effective Date recorded below and will continue for a period of one (1) year thereafter, at which time this Agreement shall automatically renew unless terminated earlier by either Party in accordance with the termination provisions contained in this paragraph hereunder.
 - A. HWSD or Generac may terminate this Agreement with or without cause by giving thirty (30) days written notice to the other party. To the extent permitted by state and federal law, this Agreement shall terminate upon initiation of any bankruptcy proceedings by or against HWSD immediately or upon the appointment of assignee, receiver, trustee, or other fiduciary for HWSD. Upon termination proceeding account may be suspended.
 - B. Generac may also suspend this Agreement in the event that HWSD fails to satisfy any term or provision stated herein or in Generac's manual.
8. **NATURE OF RELATIONSHIP:** HWSD is a separate and totally distinct legal entity from Honeywell and Generac. HWSD is not the agent of Generac or Honeywell and has no authorization to act in any capacity contractual or otherwise to bind Generac or Honeywell.

(Continued next page)

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Dealer Number to be assigned

by Generac Power Systems

- 9. INDEMNIFICATION: HWSD agrees to indemnify, defend, and hold Honeywell and Generac harmless for any claims for injuries or property damage arising out of HWSD's actions or negligence.
- 10. GOVERNING LAW: This Agreement is to be governed by the laws of the state of Wisconsin and any disputes pertaining to this Agreement will be handled in the Circuit Court of Waukesha, Waukesha County, Wisconsin.
- 11. ENTIRE AGREEMENT: This Agreement constitutes the entire agreement between the parties and is not transferable by HWSD without the express written consent of Generac Power Systems, Inc. To the extent there are any conflicting provisions between this Agreement and the Buy-Sell Agreement, the Buy-Sell Agreement shall govern.
- 12. MODIFICATIONS: It is specifically agreed that this Agreement supercedes all contracts, agreements, or understandings or prior date and no amendment, modification or extension of this Agreement shall be valid unless it shall be in writing, executed in triplicate by the parties hereto.

HWSD initials

Date

Addendum – Residential/Commercial

In addition to the covenants set forth in the standard Honeywell agreement, it is agreed as follows:

- 1. PURPOSE:
 - a. The purpose of the Agreement is to provide additional incentives to participating Res/Com Service Dealer, and does not terminate or modify any existing obligation set forth in the Honeywell Residential/Commercial Non-Exclusive Buy/Sell Agreement (the "Buy/Sell Agreement").
 - b. To the extent there is any conflicting provisions between this Agreement and the Buy/Sell Agreement, the Buy/Sell Agreement shall govern.
- 2. SERVICE:
 - a. Generac shall provide Res/Com Service Dealer a travel allowance of \$75 for each repair/warranty claim.
 - b. Residential/Commercial Service Dealer agrees to maintain emergency 24-hour response
 - c. Residential/Commercial Service Dealer agrees to have at least one (1) Honeywell trained technician on staff. Training level must equal the level of product you are servicing. (Air-cooled, Commercial I and Commercial II)
 - d. Should the Residential/Commercial Service Dealer elect to sub-contract service and/or installation; Generac shall not be responsible for said service and/or installation.
 - e. Residential/Commercial Service Dealer is solely responsible for all service and/or installation performed whether HWSD elects to sub-contract or not.

Initials

Date

Addendum – Unlisted Service Dealer

In addition to the covenants set forth in the standard Honeywell service agreement, it is agreed as follows:

- 1. SERVICE:
 - a. For any owner of manufacturer's products HWSD agrees to service such product under warranty **without charge** to the owner who may apply for warranty repair. HWSD agrees to make all claims of warranty within thirty (30) days after making the repair or replacement for the owner and such claims shall be made on-line. Reference Generac General Service Policy manual for further instruction.

If you do not wish to be listed on the dealer locator, initial here:

USD initials

Date



Honeywell

DEALER LOCATOR PROFILE

Please provide your Dealer Profile as it should appear on the Honeywell Dealer Locator.

Dealer No: _____ Dealer Name: _____

Address: _____

City: _____ State: _____ Zip: _____ Country: _____

Phone: _____ Fax: _____ Email: _____

Web site: _____

I understand by completing and signing this profile I will be listed on the Honeywell Dealer Locator for service on the products trained for regardless of place of purchase.

Signature: _____ Date: _____

Please print name: _____

Print completed form and return with your Honeywell Dealer Application.

Reviewed by: _____

Your Dealer Locator Profile provides consumers with important contact information for your dealership. To ensure that this information is accurate, please notify your Honeywell Distributor whenever a change occurs.



To receive your dealer login information for GENservice please complete this form and submit by e-mail to **GENservice@generac.com** or fax to **262-472-6515**. You will receive an automated response which will contain your user id (your e-mail address), temporary password, and login instructions within 24 hours.

GENservice Login Request

PLEASE PRINT. All fields required (incomplete or illegible forms will not be processed)

First Name:	Last Name:
Company Name:	Dealer Number:
Title:	Your Tech Id (if applicable):
Company Address:	
City / State:	Phone Number:
Zip Code:	Country:
Fax Number:	E-mail (this will be your User Id):

Note: Only one login per e-mail address

Type of access needed for this account:	Principal Users have full access to the site with no restrictions. This includes being an administrator for administrative and new users.
<input type="checkbox"/> Principal User Access	
<input type="checkbox"/> Administrative User Access	Administrators can add new users and edit themselves or general users. Other profile abilities can be assigned.
General User Access	MUST BE set up by Dealer Principal or Administrator

Certain areas of this site will limit access by means of a User ID and password. Participants are solely responsible for maintaining the confidentiality of their account access credentials (i.e. User ID & password). The Participant who owns the account will bear full responsibility if another individual accesses their account without permission. Generac reserves the right to terminate access to this E-Commerce Site at any time and at its sole discretion without notice.

Date:	
Owner / Principal: (Please Print)	Signature: