

SITE VISIT / INFORMATION REQUEST

TM Name: _____ Dealer Name: _____

Dealer Contact & Phone: _____

Technician Name & Phone: _____

(Name of technician that has previously been to job)

Has Technician Talked to an FSR? Yes No FSR: Steve Moreno Carl Cobena

****If "No" please contact an FSR for phone support as soon as possible.****

Homeowner Name & Address: _____

Model & Serial #'s of Equipment Installed

Condenser Model: _____ Serial # _____

Air Handler/Furnace Model: _____ Serial # _____

Coil Model: _____ Serial # _____

Type of Thermostat: _____

Homeowner on Nexia? Yes No AUID or Serial #: _____

Start Date of Equipment: _____

Is equipment registered? Yes No

Troubleshooting form attached? Yes No

Description of Problem:

Steps completed to resolve any issues to date:

Carl Cobena, FSR

832-747-2031

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Steve Moreno, FSR

832-747-2013

smoreno@huntongroup.com

Please contact LeeAnne Simmons, Technical Services Administrator with any questions at

832-747-2010 or lsimmons@huntongroup.com

Company Name _____ Technician name _____ Customer Name _____

Date _____ Indoor Wet Bulb _____ Indoor Dry Bulb _____ Outdoor Dry Bulb _____

Design suction pressure on charging chart _____ Design discharge pressure based on charging chart _____

Outdoor Temp next to condenser _____ Primary Voltage (loaded) _____ Secondary (low) Voltage _____

Amps to outdoor motor _____ Compressor Amps: Common _____ Run _____ Start _____ Capacitor rating _____

Return temp at grill _____ Return temp at unit _____

Supply temp at unit _____ Supply temp at registers _____
shortest run middle run furthest run

Supply wet bulb _____

Blower speed tap for PSC & CTM
Cooling CFM setting on VS motor
Heating CFM setting on VS motor

Number of green CFM flashes at air handler _____

Leaving Air Temp _____

Temp drop across drier and check valve _____

Discharge Temp _____

Discharge Press _____

Suction Press _____

Temp rise on suction lines across valve _____

Liquid Pressure _____

Vapor Pressure _____

Liquid Line Temp _____

Vapor Line Temp _____

Line set length _____

Line Sizes _____

Lift & # elbows _____

Vapor line temp _____

Liquid line temp _____

Superheat _____

Subcooling _____



supply static with filter _____

return static with filter _____

return static w/o filter _____

filter type _____

filter size _____

Furnace Model # _____

Furnace Serial # _____

Coil Model # _____

Coil Serial # _____

Cond Model # _____

Air Handler Model # _____

Cond Serial # _____

Air Handler Serial # _____

Company name _____ Technician name _____ Customer name _____

Date _____ Flash code _____ Elevation of home _____ High altitude kit used _____ Natural or LP gas _____

Primary voltage: Hot to Neutral _____ Hot to Ground _____ Neutral to Ground _____ Line Neutral to 24 V Common _____

Secondary voltage _____ Is secondary physically grounded _____ Flame rectification micro amps _____

Inlet gas pressure _____ High fire pressure _____ Low fire pressure _____

Return temp at grill _____ Return temp at unit _____

Supply temp at unit _____ Supply temp at registers _____
shortest run middle run furthest run

Blower speed tap for PSC & CTM
Cooling CFM setting on VS motor
Heating CFM setting on VS motor

Number of green CFM flashes at furnace _____

Combustion blower amps _____ System blower amps _____ Flue size _____

Length of flue _____ # of elbows _____ # of 45's _____

Combustion length _____ # of elbows _____ # of 45's _____

High fire static rating on pressure switch _____

High fire vent pressure on 80% _____

High fire vent pressure differential between combustion box
and secondary heat exchanger on 90+% _____

Return static with filter _____ Return static w/o filter _____

Supply static above coil (with filter in place) _____

Supply static between furnace & coil if possible (with filter) _____

Filter type _____ Filter size _____

Furnace position: Upflow _____ Downflow _____

Horizontal laying on left side _____ Horizontal laying on right side _____



Furnace Model # _____

Coil Model # _____

Furnace Serial # _____

Condenser Model # _____