

PRO GENERATOR REGISTRATION/ACTIVATION METHODS

GENERATOR REGISTRATION/ACTIVATION METHODS:

- Dealer 360
- GenService (service providers only)
- Fleet (service providers only) – also adds generator to your Fleet.

WHY DEALER 360, GENSERVICE, OR FLEET:

- You have to activate through one of these portals to receive credit for the activation and earn HVAC Pro benefits.
- These are the only methods that will associate you as the installer of the unit as you have to login with your account number. Calling in or ActivateGen.com will NOT associate you with the generator.
- If a homeowner calls in, we can direct them back to you as the installer.
- If a homeowner sells and the new homeowner calls in, they would be directed to you as the installer.

WHY REGISTER/ACTIVATE:

- Activation is required for the generator to run automatically.
- The process starts the warranty in our system, ensuring accurate warranty coverage.
- The homeowner will receive up to date product information.
- Registration as proof of purchase in the event of an insurance loss such as fire, flood, or theft.

APPROVED REGISTRATION METHODS

Dealer 360 (All HVAC Pros)

1. Go to Dealer.Generac.com and login with your credentials.
2. Select “Service” then “Product Registration” from the menu bar on the left and follow the prompts to complete the registration and activation.

GenService (Authorized Service Providers Only)

1. Go to Service.Generac.com and login with your credentials.
2. Select “Warranty” from the menu bar at the top, then select “Product Registration/Activation”, follow the prompts to complete the registration and activation.

Fleet (Authorized Service Providers Only)

1. Go to Fleet.MobileLinkGen.com and login with your credentials (same as GenService).
2. Select “New Generator” on your home dashboard.

